

IDEAL CONTROL SYSTEMS INC.

HOURLY RATES AND LOANER EQUIPMENT FEES

SUPPORT CONTRACT CUSTOMERS RECEIVE PRIORITY SERVICE OVER NON-CONTRACT CUSTOMERS
EFFECTIVE JUNE 2017

NON-CONTRACT HOURLY RATES

(DRIVE TIME SURCHARGES APPLY)

PERIOD	DAY START	DAY END	TIME START	TIME END	RATE/HR ONSITE SUPPORT	RATE/HR REMOTE SUPPORT	15 MINUTE MINIMUM CHARGE REMOTE SUPPORT
Weekdays	Monday	Friday	9:00	17:00	\$95.00, Min 1 Hr	\$95.00, Min 1 Hr	\$50.00
Weeknights	Monday	Thursday	17:00	9:00	\$142.50, Min 1 Hr	\$142.50, Min 1 Hr	\$75.00
Weekends	Friday 17:00 to Monday 9:00				\$142.50, Min 1 Hr	\$142.50, Min 1 Hr	\$100.00
Holidays	All Canadian, Ontario and Quebec				\$190.00, Min 2 Hr	\$190.00, Min 2 Hr	\$125.00

DRIVE TIME SURCHARGES

(DRIVE TIME SURCHARGE RATE AT \$75/HR)

ZONES		REGULAR RATE FACTOR	REGULAR EFFECTIVE RATE	HOLIDAY RATE FACTOR	HOLIDAY EFFECTIVE RATE
ZONE A	Within 10 km of ICS office	0.50	\$37.50	1.00	\$75.00
ZONE B	Outside Zone A and within 15 km of ICS office	0.75	\$56.25	1.00	\$75.00
ZONE C	Outside Zone B and within 25 km of ICS office	1.00	\$75.00	1.25	\$93.75
ZONE D	Outside Zone C and within 100 km of ICS office	1.25	\$93.75	1.25	\$93.75
ZONE E	Outside Zone D and within 400 km of ICS office	Billed at \$100/hr of drive time			

LOANER EQUIPMENT WEEKLY FEES

(CREDIT CARD ON FILE REQUIRED. SUBJECT TO AVAILABILITY)

EQUIPMENT DESCRIPTION	WEEKLY RENTAL FEE	MAXIMUM RENTAL WEEKS	RENTAL CONDITIONS
ALL-IN-ONE TOUCHSCREEN TERMINAL	\$225	3	ALL LOANER EQUIPMENT IS OFFERED TO NON-CONTRACT CUSTOMERS UNDER THE FOLLOWING CONDITIONS. 1. LOANER EQUIPMENT IS BILLED WEEKLY ON THE FIRST DAY OF INSTALLATION AND EVERY WEEK THEREAFTER. 2. LOANER EQUIPMENT INSTALLATION IS BILLED EXTRA AT TIME OF INSTALLATION. 3. CUSTOMER MUST HAVE A VALID CREDIT CARD NUMBER ON FILE. 4. ALL LOANER EQUIPMENT INSTALLED AT A CUSTOMER'S SITE IS THE SOLE RESPONSIBILITY OF THE CUSTOMER. THE CUSTOMER AGREES TO PAY FOR REPAIRS TO OR REPLACEMENT OF LOANER EQUIPMENT IF SAID LOANER EQUIPMENT IS DAMAGED WHILE INSTALLED AT THE CUSTOMER'S SITE. 5. THE CUSTOMER WILL MAINTAIN AND RETURN ALL LOANER EQUIPMENT CLEAN. 6. LOANER EQUIPMENT WILL BE INSTALLED AT A CUSTOMER'S SITE ONLY IF THE CUSTOMER'S OWN PART IS TO BE REPLACED BY A NEW OR REFURBISHED UNIT AND SUCH UNIT IS FURNISHED BY ICS. 7. LOANER EQUIPMENT IS SUBJECT TO AVAILABILITY. 8. OTHER CONDITIONS MAY APPLY. CONSULT WITH YOUR SERVICE REPRESENTATIVE.
TOWER OR SMALL FORM FACTOR PC	\$150	3	
TOUCHSCREEN DISPLAY	\$125	3	
THERMAL CHECK PRINTER (SERIAL/USB)	\$75	3	
IMPACT KITCHEN PRINTER (SERIAL USB)	\$100	3	
IMPACT KITCHEN PRINTER (IP)	\$125	3	
CASH DRAWER	\$75	3	
LCD DISPLAY	\$75	3	